

Provider Snapshot

Supply Chain Planning



Supply Chain Planning Buyers Guide 2025

Analysis Summary

Our analysis classified Board as Exemplary, receiving an overall grade of B++ with a 76.1% performance. Board's best grouped results came in Customer Experience with an 87.3% performance and an A- grade, due in part to its A in TCO/ROI. In Product Experience, Board received a B+ grade with a 73.0% performance due to its 86.8% performance in Reliability. Board was designated a Leader in Adaptability, Manageability, Reliability, Customer Experience, TCO/ROI and Validation.

Strengths

Board performed best in Customer Experience with an A- grade, notably in TCO/ROI, where it received an A due to the quality and resources provided to guide preparation of a business case. Board received a B+ grade in Product Experience, with an A- in Reliability due to the features of design that promote scalability.

Robert Kugel

Executive Director, Business Software Research

"Board distinguishes itself with a strong commitment to business innovation while delivering meaningful customer outcomes. Its forward-thinking approach to supply chain planning not only enhances operational efficiency but also provides the adaptability and intelligence that modern organizations require."

Supply Chain Planning

Board

Exemplary Provider

Category	Performance	Grade
Overall	76.1%	B++
Product	73.0%	B+
Adaptability	Leader 83.1%	A-
Capability	61.9%	B-
Manageability	Leader 78.9%	B++
Reliability	Leader 86.8%	A-
Usability	76.4%	B++
Customer	Leader 87.3%	A-
TCO/ROI	Leader 88.4%	A
Validation	Leader 86.2%	A-

Source: ISG Research
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